



Wireless Broadband Internet

Setup

Guide



Introduction

Welcome to Cyclone AirConnect™ by CX Systems, your high-speed community Wireless Internet service.

We have created this guide to help you set up your computer and successfully connect to our service. You can also improve your online experience with our VPN information and helpful tips & tricks.

For further assistance, please see our Customer Care section at the end of this guide.

System Requirements

Hardware

- A desktop computer, PDA, laptop or notebook computer
- A wireless card supporting 802.11b/g

Note: For Wi-Fi Home Edition, if you don't plan to go wireless inside your home, a wired (Ethernet) connection will suffice.

Operating System

- Microsoft® Windows® 95 or later
- Mac OS® 9.x or Mac OS® X, Open Transport 2.6

Software

- Microsoft Internet Explorer® 5.0 or later, with secure Sockets Layer (SSL) and Javascript enabled.
- Netscape® Navigator 6.0 or later, with Secure Sockets Layer (SSL) and Javascript enabled.
- Mozilla® Firefox 1.0 or later, with Secure Sockets Layer (SSL) and Javascript enabled.

Note: It is required that you disable Pop-up blockers as we use pop-ups for our log out page.

Setup Instructions for Wireless Access

You can establish a wireless connection from anywhere within our Wireless Internet Coverage.

As long as your wireless cards support at least mode 802.11b, you can connect to our high-speed wireless broadband internet.

If you are on **hourly basis**, you may choose your desired internet speed service enumerated below.

- **CX Wi-Fi 13x**

Internet speed up to 768kbps or 13x faster than dial-up.

If you are on **CX PrePaid MAX™**, you can enable your PrePaid MAX™ card to access our Wi-Fi service by texting **PMAX<space>CXWiFi13x<space>User<space>Pass** and send to **09195850334**

- **CX Wi-Fi 18x**

Internet speed up to 1.0Mbps or 18x faster than dial-up.

If you are on **CX PrePaid MAX™**, you can enable your PrePaid MAX™ card to access our Wi-Fi service by texting **PMAX<space>CXWiFi18x<space>User<space>Pass** and send to **09195850334**

- **CX Wi-Fi 27x**

Internet speed up to 1.5Mbps or 27x faster than dial-up.

If you are on **CX PrePaid MAX™**, you can enable your PrePaid MAX™ card to access our Wi-Fi service by texting **PMAX<space>CXWiFi27x<space>User<space>Pass** and send to **09195850334**

- **CX Wi-Fi 55x (on-demand connection. Per MB rate)**

Internet speed up to 3.0Mbps or 55x faster than dial-up.

If you are on **CX PrePaid MAX™**, you can enable your PrePaid MAX™ card to access our Wi-Fi service by texting **PMAX<space>CXWiFi55x<space>User<space>Pass** and send to **09195850334**

CX PrePaid MAX™ is an all-in-one pre-paid card of CX Systems Multimedia where you can use its credits for time purchase, Wi-Fi and Dial-up Internet access at CX Systems Multimedia or other Electronic Loads and pre-paid PINs with discounts.

Available denominations are Php 250, Php 500, Php 1000, Php 1500 and Php 2000.

For **balance inquiries** for PrePaid MAX™ just text **PMAX<space>Balance<space>User<space>Pass** and send to **09195850334**. Php1 credit is charged every balance inquiry.

If you are not using PrePaid MAX™, you are required to head on to CX Systems Multimedia during office hours to pay before accessing.

For **monthly Wi-Fi subscriptions**, billing is every first week of the month.

For more info on CX PrePaid MAX™, visit <http://cybercafe.cxsmedia.com/prepaidmax.html>

Microsoft Windows 2000

Configuring Your Wireless Card

Most likely, your wireless card will detect our access point automatically. If it does not, you can use the steps below to manually connect to an access point.

Every wireless card has its own configuration tool. Providing you have correctly installed your card's software, you can find this tool by clicking the name of the wireless card (or the card's manufacturer) under **Start → Programs**.

To configure your wireless card:

- Open the configuration tool for your wireless card.
- Verify that your wireless card is enabled.
(Hint: the option may be **Enable** or **Enable Radio**.)
- Create a new Wireless Profile. Enter a name you can easily remember the next time you use our service.
- Verify that the **SSID**, or Network Name, is **cxsmmedia.com**
(Hint: cxsmmedia.com is case sensitive).
- Verify that your Encryption options is **Off** (or **Disabled**).

Note: If you experience problems with your wireless card, please refer to your card's manual for assistance.

Testing Your Connection

Open your browser to automatically launch the introduction page or the CXS Wi-Fi Access Home page.

If no page appears, type **http://www.cxsmmedia.com** in the address bar of your browser and press Enter. If our Home page still doesn't load, you may need to change your IP address settings from static to automatic.

Changing Your IP Address Settings

Important: We recommend writing down your settings before changing them. This will allow your to return your computer to its original state.

Follow these steps to change your IP address settings:

1. Click **Start**, point to **Settings**, and click **Control Panel**.
2. Double-click **Network and Dial-up Connections**.

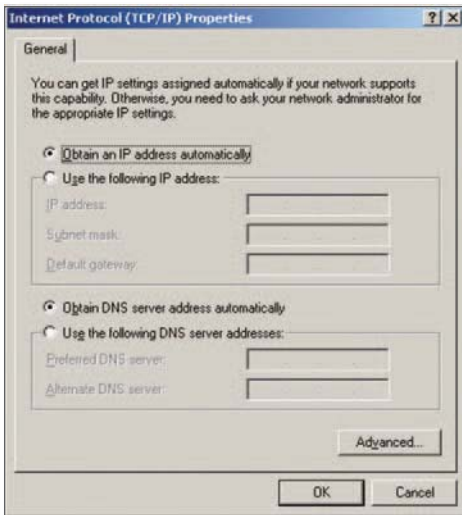
(continued on the next page)



3. Double-click **Local Area Connection**. If there is more than one local area connection, select the one for the wireless card that you are using, listed under Device Name.
4. Click **Internet Protocol (TCP/IP)**.
5. Click **Properties**.



6. Click **Obtain an IP address automatically**.
7. Click **Obtain DNS server address automatically**.
8. Click **OK**.



9. Click **OK** again.
10. Launch your browser, type **http://www.yahoo.com** in the address bar and press **Enter**.

When you see the CXS Wi-Fi Access Home page, enter your **username** and **password** then click **LOGIN** to use our service.

If you still experience problems, please see the **Customer Care** section of this document on how to contact a Customer Care representative.

Setup Instructions for a Wired/Ethernet Connection

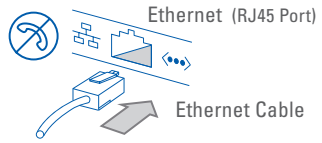
A wired/Ethernet connection is only possible with Home Edition of our service and if you have no plans to go wireless inside your home. Further, your computer must be equipped with an Ethernet card and you must have an Ethernet cable to connect your computer to the network.

If your computer is equipped with both an Ethernet card and a wireless card to connect to our service. You can establish a wireless connection inside in any part of your home or anywhere within our Wireless Internet coverage area.



Microsoft Windows 2000

To establish a wired/Ethernet connection, use your network cable to connect your computer the antenna.



Open your browser to automatically launch the introduction page or the CXS Wi-Fi Access Home Page.

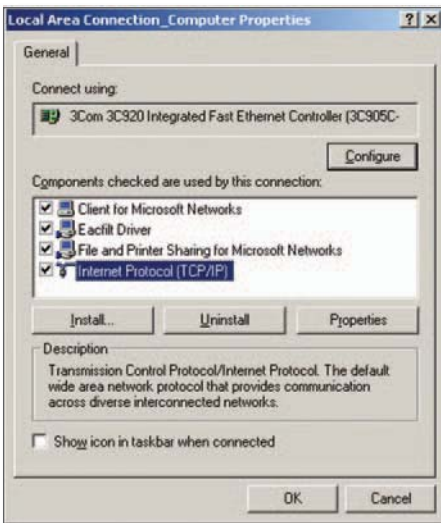
If no page appears, type <http://www.cxsmedia.com> in the address bar of your browser and press **Enter**. If your Home page still doesn't load, you must change your IP address settings from static to automatic.

Changing Your IP Address Settings

Important: We recommend writing down your settings before changing them. This will allow you to return your computer to its original state.

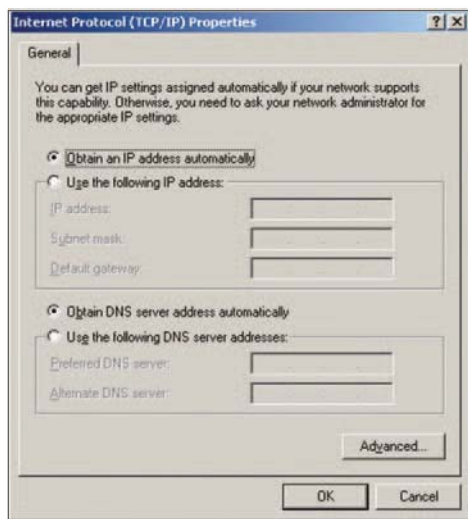
Follow these steps to change your IP address settings:

1. Click **Start**, point to **Settings** and click **Control Panel**
2. Double-click **Network and Dial-up Connections**
3. Double-click **Local Area Connection**. If there is more than one local area connection, select the one for the wireless card that you are using listed under Device Name.
4. Click **Internet Protocol (TCP/IP)**
5. Click **Properties**



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6. Click **Obtain an IP address automatically.**
7. Click Obtain **DNS server address automatically.**
8. Click **OK.**



9. Click **OK** again.
10. Launch your browser, type **http://www.yahoo.com** in the address bar and press **Enter.**

When you see the CXS Wi-Fi Access Home page, enter your **username** and **password** then press **LOGIN** to use our wireless internet service.

If you still experience problems, please see the **Customer Care** section of this document on how to contact a Customer Care representative.

VPN & Corporate Networks

To securely connect to your corporate network, your company may require you to establish a Virtual Private Network (VPN) connection via the internet. Cyclone Airconnect by CX Systems supports most standard VPN, PPTP or tunneling protocols. Software for this service must be installed and configured successfully on your computer by you or your company.

- **System requirements:** Before trying to establish a VPN connection, verify your system meets our system requirements (see System Requirements section). Also, your VPN software must support a broadband LAN connection.
- **Network configuration:** Make sure your wireless card is properly configured to use our service.
- **Establishing a VPN connection:** You must first Sign In to Cyclone Airconnect service. After Sign In, you will have internet access and can use your VPN software as you would normally.
- **Accessing our Home page:** Depending on what VPN software you use, you may not be able to reach our Home page during a VPN session. In that case, close your VPN connection and browser. Then open a new browser window and go to our Homepage at <http://www.cxsmmedia.com>.
- **Connectivity issues:** If you are unable to establish a VPN connection to your corporate network, contact a Customer Care representative to determine if your VPN software is supported.

Even if your software is supported, there may be configuration issues which could require assistance from your company's IT personnel.

Please keep in mind that Customer Care or airline personnel do not have the means to test or enable specific VPN connection on your computer.



Tips & Tricks

Can't See Your Wireless Card?

If you have just installed the software drivers for your wireless card, or are using an older version of Windows (such as Windows 95 or NT) and have changed any settings, you may have to restart your computer.

Pop-up Blocker Software

Our service utilizes pop-ups for you to log out in case you need to. If you block pop-up windows, you may not see the log out button.

If you can customize your pop-up blocker, or the pop-up settings of your browser, please change your settings to allow pop-ups from our site. Alternatively, simply turn off your pop-up blocker altogether when using the Cyclone Airconnect by CX Systems service.

We still recommend you use our status window, because it allows you to verify your connection status and sign out from our service.

SSIDs

The terms "SSID," "Network SSID," "Wireless Network" and "Network Name" are interchangeable, which can be confusing at times. They all mean "Network Name." While some cards can find **cxsmmedia.com** SSIDs automatically, you may need to type in the name yourself. In that case, be to type **cxsmmedia.com** as is because it is case sensitive.

Wi-Fi-Certified Wireless Adapter/Card

To be compatible with our service, your wireless adapter/card will need to be Wi-Fi compatible. Compatible hardware will usually be branded with the Wi-Fi logo. To purchase Wi-Fi certified products, contact our CX Systems Computers store at sales@cxsmmedia.com.

Your Laptop as a Server

If you normally use your computer as a server, verify that the **Network Type** is **Infrastructure** or **Base Station**.

Your Satisfaction Counts

Do you have any questions or concerns? Let us know how we're doing. Visit our Home page at www.cxsmmedia.com — we want to hear from you!



Customer Care

If you need further assistance or have questions regarding the Cyclone Airconnect by CX Systems Internet Service, we are ready to help you. Please choose a Customer Care option that best suits your needs.

Live Chat Help

You can talk to one of our Customer Care representatives via Yahoo Messenger. Simply login to your YM account and send a message to Yahoo ID **cxsystems**.

E-mail

You can e-mail us your questions or comments at **gamingnetworks@cxsmmedia.com**

Phone

Call us at +63 2 8723055

Security Information

Cyclone Airconnect by CX Systems strongly recommends that you take precautions to ensure the security of your wireless connection, such as using virtual private networks (VPNs), encryption, and firewalls. Keep in mind that the same risks of interception or deception that you would encounter at any unencrypted internet connection also apply when you use WLAN technology to access the Cyclone Airconnect by CX Systems service. Since no wireless network including our own is inherently secure, you are responsible for providing the security measures best suited for your situation and intended use of our service.

Important Legal Notice:

These instructions and any other technical assistance you may receive in connection with your use of our service are based on general information about typical operating system and equipment configurations. Your results may vary depending upon your specific configurations.

YOUR USE OF OR RELIANCE UPON THESE INSTRUCTIONS OR ANY TECHNICAL ASSISTANCE IS ENTIRELY AT YOUR OWN RISK. YOU ASSUME FULL RESPONSIBILITY FOR ANY LOSS OR DAMAGE TO YOUR EQUIPMENT, DATA OR INFORMATION.

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